

SCHNEIDER ELECTRIC REPARABILITY INDEX



Schneider Electric Reparability index

CALCULATION OF THE REPARABILITY INDEX Presentation of the criteria on which the assessment is based	Harmony Push Button XB4 & XB5
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Date of the calculation	janv-24
Name or brand of the manufacturer or importer	Schneider Electric
Address of the manufacturer or importer	XXX
Range Name of product	Harmony XB4 & XB5

Criterion	Sub-criteria	Grade of the sub criteria /10	Weighting of the subcriteria	Grade of the criteria /20	Total /100
CRITERION 1 : DOCUMENTATION	1.1 Type and availability of information	8.3	2	16.5	85.8
CRITERION 2 : PRICE	2.1 Price of spare parts - Weakest parts	1.0	1	11.0	
	2.2 Working environment - Functional and Weakest Parts	10.0	0.5		
	2.3 Skill level necessary for repair - Weakest parts	10.0	0.5		
CRITERION 3 : DISASSEMBLY	3.1 Disassembly depth - Weakest parts	10.0	1.5	20.0	
	3.2 Tools necessary for repair - Weakest parts	10.0	0.25		
	3.3 Type of fasteners and connectors - Weakest & Functional parts	10.0	0.25		
CRITERION 4 : SPARE PARTS	4.1 Availability and duration of availability of spare parts - Weakest & Functional parts	10.0	1	20.0	
	4.2 Delivery time of spare parts - Weakest & Functional parts	10.0	1		
CRITERION 5 : SUPPORT	5.1 Return option - Product	6.7	0.5	18.3	
	5.2 Diagnostic support and interfaces - Product	10.0	0.75		
	5.3 Free Remote Assistance	10.0	0.75		

This product repair index is calculated on a functional product. For some highly modular ranges, several commercial references are assembled into a functional product. In this case the repair index reflects the repair of a combination of commercial references. Modular ranges (e.g. Harmony, Modicon, ...) repair index is calculated on a typical configuration of a product. Modularity is an efficient way to achieve repair.

The reparability rating is based on an analysis of a representative model and applies to all products in the specified range.

Comments on the scoring: **score on criterion 2.1 Price of space parts - Weakest parts** is low due to [storage costs, Maintaining the latest software and hardware version, ...]

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Published by Schneider Electric janv.-00
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