

# SCHNEIDER ELECTRIC REPAIR INDEX



# A

Schneider Electric Repair index

<b>CALCULATION OF THE REPAIR INDEX</b> Presentation of the criteria on which the assessment is based	<b>Harmony Push Button XB4 &amp; XB5</b>
<b>Date of the calculation</b>	<b>07.01.2024</b>
<b>Name or brand of the manufacturer or importer</b>	<b>Schneider Electric</b>
<b>Address of the manufacturer or importer</b>	<b>XXX</b>
<b>Commercial reference name</b>	<b>XB4BS8442</b>
<b>Range Name &amp; ID</b>	<b>Harmony XB4 - 632</b>
<b>Link of Web Range Page</b>	<a href="https://www.se.com/ww/en/product-country-selector/?pageType=product-range&amp;sourceId=632">https://www.se.com/ww/en/product-country-selector/?pageType=product-range&amp;sourceId=632</a>

Criterion	Sub-criteria	Grade of the sub criteria /10	Weighting of the subcriteria	Grade of the criteria /20	Total /100
<b>CRITERION 1 : DOCUMENTATION</b>	1.1 Type and availability of information	<b>8,3</b>	<b>2</b>	<b>16,5</b>	<b>85,8</b>
	2.1 Price of spare parts - Weakest parts	<b>1,0</b>	<b>1</b>	<b>11,0</b>	
<b>CRITERION 2 : PRICE</b>	2.2 Working environment - Functional and Weakest Parts	<b>10,0</b>	<b>0,5</b>		
	2.3 Skill level necessary for repair - Weakest parts	<b>10,0</b>	<b>0,5</b>		
<b>CRITERION 3 : DISASSEMBLY</b>	3.1 Disassembly depth - Weakest parts	<b>10,0</b>	<b>1,5</b>	<b>20,0</b>	
	3.2 Tools necessary for repair - Weakest parts	<b>10,0</b>	<b>0,25</b>		
	3.3 Type of fasteners and connectors - Weakest & Functional parts	<b>10,0</b>	<b>0,25</b>		
<b>CRITERION 4 : SPARE PARTS</b>	4.1 Availability and duration of availability of spare parts - Weakest & Functional parts	<b>10,0</b>	<b>1</b>	<b>20,0</b>	
	4.2 Delivery time of spare parts - Weakest & Functional parts	<b>10,0</b>	<b>1</b>		
<b>CRITERION 5 : SUPPORT</b>	5.1 Return option - Product	<b>6,7</b>	<b>0,5</b>	<b>18,3</b>	
	5.2 Diagnostic support and interfaces - Product	<b>10,0</b>	<b>0,75</b>		
	5.3 Free Remote Assistance	<b>10,0</b>	<b>0,75</b>		

This product repair index is calculated on a functional product. For some highly modular ranges, several commercial references are assembled into a functional product. In this case the repair index reflects the reparability of a combination of commercial references. Modular ranges (e.g. Harmony, Modicon, ...) repair index is calculated on a typical configuration of a product. Modularity is an efficient way to achieve reparability.

Comments on the scoring: **no comments**

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